

White Star Competition Terms and Conditions/Rules

1. **Application:** Please read the competition terms and conditions ("**Terms**") carefully. These Terms apply to everyone entering the Pioneer Foods (Pty) Ltd ("**the Competition**").
2. **The Promoter:** This Competition is conducted by Pioneer Foods (Pty) Ltd a wholly owned subsidiary of PepsiCo Inc., situated Parc Du Cap Office ark, Building 5, 10 Willie Van Der Schoor Avenue, Bellville 7530 ("**the Promoter**").
3. **Terms:** Instructions on how to enter the Competition, the rules, directions and prizes all form part of these Terms. If you take part in this Competition, you agree to be bound by these Terms and accept that the Promoter's decision is final.
4. **Competition Period:** The Competition will start on 30 May 2024 and will end on 31 July 2024
5. **Eligibility:** The Competition is open to all citizens and legal residents of South Africa. You must reside in South Africa at the time of winning or receiving any prize in the Competition. You must be 18 (eighteen) years old or older to enter this Competition and have a valid South African Identity document, or a valid passport, and necessary residency permission). If you are under the age of 18, you need consent from your guardian to enter the Competition.

People who may not enter the Competition: Any person who is a director, member, partner, employee or agent of, or consultant ("Associates") of the Promoter and/or PepsiCo Inc., or any other person who directly or indirectly controls, is employed by or is controlled by the Promoter, and/or immediate family members of Associates, who are indirectly or directly connected to or employed by any party in the aforementioned capacities or relationships, their advertising agencies, manufacturers, distributors or bottlers of beverages identified by the trademarks owned by or licensed to PepsiCo Inc. and each of their affiliates ("Disqualified Persons").

6. **How to Enter:** To enter, (i) purchase any pack of White Star Super Maize meal, (ii) then dial *120*387# and follow the prompts to stand a chance to win an instant prize as described in paragraph 8 (under 'prizes'). You may enter as many times as you wish, provided you have purchased a new product each time.
7. **Winner Selection:**
 - (a) Each prize is randomly allocated based on a random algorithm (technology enabled) to consumers who have correctly purchased a new White Star Super Maize meal pack and submitted their barcode.
 - (b) Winners will be notified immediately and provided with a voucher code and instructions to redeem the instant prize.
 - (c) Unless the Consumer Protection Act (Act 68 of 2008) specifies differently, the decision is final.
 - (d) INSTANT prizes will be awarded at random throughout the Competition period and sent directly to the cell phone number the entrant used to enter the Competition.
 - (e) The Promoter will not be liable for any losses caused by incorrect or inaccurate information supplied by winners or failure to claim the Instant prize in accordance with the terms of the voucher made available
 - (f) No cheques or physical cash will be issued.
 - (g) Promotional images are merely a representation of the prize.

- (h) Entries generated by script, macro, bot, commercial contest subscription, incentives or other means not sponsored by the Promoter, entering service sites or any other automated means and entries by any means that subvert the entry process or do not conform to the terms or spirit of these competition rules, will void the entry and may disqualify the entrant.

8. **Prizes:**

- (a) R90 000 (Ninety Thousand Rand) in airtime vouchers:
- i. 5000 (Five Thousand) x R10 (Ten Rand) vouchers = R50 000 (Fifty Thousand Rand)
 - ii. 1000 (One Thousand) x R20 (Twenty Rand) vouchers = R20 000 (Twenty Thousand Rand)
 - iii. 200 (Two Hundred) x R100 (One Hundred Rand) vouchers = R20 000 (Twenty Thousand Rand)
- (b) R60 000 (Sixty Thousand Rand) in electricity vouchers
- i. 600 (Six Hundred) x R100 (One Hundred Rand) vouchers
- (c) R100 000 in grocery vouchers
- i. 200 (Two Hundred) x R500 (Five Hundred Rand) vouchers
- (d) You may not ask for your prize to be exchanged for another prize or for cash.
- (e) Prizes are not exchangeable and shall not be redeemed for cash and if not vouchers are not utilised for any reason, they shall be forfeited and allocated at the Promoters discretion to another winner.
- (f) Winners will accept the prize as is. The winner will be responsible for any costs resulting from accepting this prize.
- (g) The Promoter will not be liable for any costs, including any taxes, that are incurred as a result of winning a prize in this Competition.
- (h) Any risks in relation to the prizes (such as loss, theft or damages) will pass to the winner once the prize has been allocated.
- (i) The Promoter will not be held liable for any undelivered SMSes for instant prizes due to network or handset issues. All sent SMSes will be tracked by the promoters SMS system for any undelivered SMSes. Redraws will be conducted.

9. **Invalid Entries:** Entries which are incomplete, unclear, submitted incorrectly, or submitted after the last day of entry or have errors or false information, or are from Disqualified Persons are invalid. The Promoter may refuse to award the prize if the Terms have not been followed or if the Promoter finds any wrongdoing in your participation in the Competition.

10. **Defects:** The Promoter is not responsible for defects in the prizes. The Promoter or the prize provider's total aggregate liability to you will not exceed the cost of the prize.

11. **Voucher Terms and Conditions:** To use the voucher, you must follow the terms and conditions which are communicated with the voucher. Vouchers are non-refundable and cannot be exchanged for cash. The Promoter is not responsible for the loss, damage, or misuse of the voucher.

12. **Prize Substitution:** The Promoter may at their discretion substitute prizes with similar prizes or with prizes which have a similar value.

13. **Indemnity:** To the maximum extent allowed by law, you indemnify the Promoter, its affiliates, associated companies, advertising agencies, advisers, suppliers, and agents against all claims, damages or losses resulting from your participation in this Competition.

14. **Publicity:** The Promoter may ask you to be identified, recorded or photographed and to have the photographs or recordings published in various media, including print and web-based media, for purposes of the Competition or for the business of the Promoter. The Promoter may ask to use your image for marketing purposes, without any payment to you. You may decline this request.
15. **Wrongdoing:** The Promoter may disqualify you if fraud or cheating is suspected in your participation in the Competition. This can include manipulation of code or falsifying of data. You may also be banned from participating in this or any other competition which the Promoter or PepsiCo Inc. may run, for a period decided by the Promoter.
16. **Cancellation and Changes:** The Promoter may cancel or make changes to the Competition, the Terms or prizes at any time, where the Promoter believes that the change or cancellation is necessary or where things which are outside of the control of the Promoter happen. Any changes will be posted either within the Competition information or these Terms and will become effective immediately after being made or on a date chosen by the Promoter. You will not have any claim against the Promoter because of the changes in the Terms or the prizes.
17. **Technical failures and Unauthorized intervention:** The Promoter is not responsible for any problems or technical fault of any telephone network, online systems, servers, equipment, software, failure of any e-mail or entry to be received by the Promoter on account of technical problems, human error or traffic congestion on the internet or at any web site, or any combination of these things, including any damage to your computer, resulting from your participation in this Competition or your downloading any materials in this Competition.
18. **Consumer Protection Act:** The Competition will be conducted according to the relevant provisions of the Consumer Protection Act, 2008 ("CPA"). Should you win a prize in the Competition, you will promptly do all things necessary to allow the Promoter to comply with its obligations under the CPA including, but not limited to (i) providing any personal information required to facilitate handing over the prize (including providing proof of address and identity number) and (ii) signing receipt of the prize when it is delivered.
19. **Data Privacy:** By participating in the Competition, you consent to the transfer, storage and processing of your personal information. You may withdraw this consent at any time by written notification to the Promoter: ssaprivacyoffice@pepsico.com. The Promoter and its affiliates will collect and use the personal information listed herein (a) to enable your participation in this promotional competition; (b) for activities related to this competition; (c) for the Promoter's, its affiliates and subsidiaries' marketing purposes; and (d) for communication to you about products and product offers of the Promoter. The Promoter will not use the personal information for a different purpose without first obtaining your permission. The Promoter keeps personal information to fulfill the purposes for which it was collected or as required by applicable laws or regulations and the Promoter's privacy policy: <https://ssa.pepsico.africa/privacy-notice>. Save for the Promoter's affiliates and the Promoter's service providers for the fulfilment of (a), (b) and (c), the Promoter will not allow third parties to use your personal information. You further agree that your personal information may in appropriate circumstances reside outside of South Africa, and you hereby agree to the transfer of your personal information to locations outside of South Africa and the use of your personal information in such locations as described in this clause.

20. **Law and jurisdiction:** These Terms are governed by the laws of South Africa. You consent to the non-exclusive jurisdiction of the High Court (Gauteng Local Division, Johannesburg) for all matters which are connected to these Terms.
21. **Questions:** Please contact 0800 212 360, or the Customer Care Line – consumercare@pioneerfoods.co.za if you have any questions about this Competition.
22. **Where to find these Terms:** A copy of these Terms is available at <https://whitestar.africa/>